

Sorenson have no right to defend from our choice to pick any relay service using their device it is our choice to pick any relay service if sorenson have too busy with relay service on their own service why cant we use sorenson to contact any relay service just like sprint or hamilton or hiprelay or any relay service to save our time if it is important to contact to for drs or hospt or relay that need to contact in a fast service i cant wait more than 1 sec when i use the sprint relay on sorenson it was great that i dont have to wait and somehow they cut off that i cant able to use relay and must be sorenson relay it is not fair if i am in hurry to contact a person it takes us more then 3 or 15 minutes to wait thru sorenson to let me get to relay is this fair why cant we choose any relay service on sorenson device pls help us and have u to tell sorenson to pls let any relay service that i can pick any one if they arent busy calls thank you and i do want it to be fair for anyone to choose the relay service in same device thank you and hope u can help us to solve this problem and save us from any emergency calls thank you FCC